

Gulf Bank held its weekly draw on Jan 26, 2020 announcing the names of the winners for the week of Jan 19-23, 2020. The weekly draw consists of five winners who receive KD 1,000 each, every week. The winners this week are: Bader Nasser Ali Al Houti; Mohammed Abdullah Abdulaheem Naqi; Nawal Ahmed Hafar; Rashed Tobeekh Fahad Al Tobeekh; Krishnanand Mukund. Gulf Bank's announced that Al Danah is now bigger, and that the prize of the annual draw will be KD1,500,000 as of 2020. The annual draw will be held on Jan 14, 2021, and the last chance to participate by depositing in the Al Danah account will be on Sept 30, 2020.



Gulf Bank encourages customers to increase their chances of winning with Al Danah by depositing more

**Gulf Bank announces winners of Al Danah weekly draw**

into their Gulf Bank accounts using the new ePay (Self-Pay) service, which is available on Gulf Bank's online and mobile banking services. Al Danah offers a number of unique services to customers, including the Al Danah Deposit Only ATM card, which allows account holders to deposit money into their accounts at their convenience. Account holders can also calculate their chances of winning the draws through the 'Al Danah Chances' calculator available on the Gulf Bank website and app. Furthermore, loyal Al Danah customers are rewarded with loyalty chances. Loyalty chances are the total chances accumulated from the previous year, which

are added to the customer's chances the following year. Therefore, the total chances earned by Al Danah customers in 2019, have been added to their 2020 chances, and the same process will take place in 2021, and so on. Terms and conditions apply. Gulf Bank's Al Danah account is open to Kuwaiti and non-Kuwaiti residents of Kuwait. Customers require a minimum of KD 200 to open an account and the same amount should be maintained for customers to be eligible for the upcoming Al Danah draws. If the customer's account balance falls below KD200 at any given time, a KD2 fee will be charged to their account monthly until the minimum balance is met.

**Company gets Customer Service, Sustainability and Social Media awards**

**Zain receives 3 awards at Kuwait PR and Customer Service Prize**

KUWAIT CITY, Jan 27: Zain, the leading digital service provider in Kuwait, received three public relations and customer service awards in recognition of the company's distinguished efforts during the year 2019. The announcement was made during the conclusion ceremony of the Kuwait Public Relations and Customer Service Prize, which was hosted by Kuwait's Public Relations Association at Jaber Al Ahmad Cultural Center (JACC) under the patronage of HH the Amir Sheikh Sabah Al Ahmad Al Jaber Al Sabah.



Zain received the biggest share of awards.

The awarding ceremony witnessed the attendance of HH the Amir's representative HE the Minister of Social Affairs Dr Ghadeer Asiri, HE Head of Amiri Protocols Sheikh Khalid Al Abdullah Al Sabah, and Head of Kuwait's Public Relations Association Jamal Al Nasrullah, who presented Zain's awards to the company's Customer Care Director Raed Al Thaqeb, Media Relations Department Manager Alia Al Awadhi, and Corporate Sustainability Department Manager Haya Al Mana.

Zain received the biggest share of awards during the event; the Excellence in Customer Service in the Telecommunications Sector Award to shed light on the company's distinguished efforts in providing the best customer service to its customer base, considered the largest in Kuwait. The company was also awarded with the Excellence in Corporate Sustainability in the Telecommunications Sector Award to highlight its effective social and humanitarian campaigns all year round as part of its comprehensive Corporate Sustainability and Social Responsibility Strategy. Zain also received the Excellence in Social Media Accounts (Instagram) in the Telecommuni-

cations Sector Award in recognition of the company's active and creative communication with customers through social media channels. Kuwait's Public Relations Association dedicates this prize to shed light on the distinguished efforts and achievements of companies and organizations in the fields of public relations and customer service across all industries from both the public and private sectors. The event also featured a number of workshops about the strategies of PR and customer service targeted at employees of ministries and organizations.

The judging committee - responsible for selecting the winners - consisted of local and international PR and Customer Service experts who evaluated the participating entities as per the highest international standards. The standards included serving customers while meeting their needs, distinguished social contributions, excellent media presence, and more. During December 2019, Zain

proudly received four titles as part of the seventh Advertising Creativity Award. The award, organized by the Arab Media Forum, awarded Zain with the TV Commercial Award for its Ramadan TVC, Direction Award for its Eid TVC, Creativity Award for its National Day TVC, as well as the Customer Service Excellence Award presented to Zain Kuwait's Chief Corporate Communications and Relations Officer Waleed Al Khashti.

This recognition from Kuwait's Public Relations and Customer Service Prize showcases Zain's distinguished PR and media involvement, and further strengthens the company's role as a leading private sector company launching several public relations and marketing campaigns all year round. Zain will continue supporting this very important field which carries significant and informative messaging to the public at large and the communications world as a whole, whether through traditional or modern media tools.



Dr Ghadeer Asiri presents one of Zain's awards to Raed Al Thaqeb with the presence of Sheikh Khalid Al Sabah and Jamal Al Nasrullah



Waleed Al Khashti with Zain's team and the company's awards.

**Newest Al Danah Millionaire receives his 1 million KD prize**

**Gulf Bank management hosts Abbas at HQ**

KUWAIT CITY, Jan 27: Gulf Bank welcomed Jassim Mohammed Issa Abbas, the 2019 Al Danah Millionaire, to Gulf Bank's Head Office. During the visit, Abbas received his One Million Kuwaiti Dinar prize from Gulf Bank's CEO, Tony Daher, and members of the Bank's senior management. Abbas was announced as the 2019 Al Danah Millionaire during an exciting live event held at The Avenues on 16th January 2020. He is the 14th winner to receive the annual prize of One Million Kuwaiti Dinars.



Gulf Bank CEO Tony Daher and senior management welcomed the newest Al Danah Millionaire Jassim Mohammed Abbas.

During the draw event, Gulf Bank also announced that Al Danah is now bigger. As of 2020, the prize of the annual draw is now KD 1,500,000. The next annual Al Danah draw will be held on 14 January 2021, and the last chance to deposit into an Al Danah account and participate in the annual draw will be 30 September 2020.

Kuwaiti residents of Kuwait. Customers require a minimum of KD 200 to open an account and the same amount should be maintained for customers to be eligible for the upcoming Al Danah draws. Customers who open an account and/or deposit more will enter the weekly draw within two days. The Al Danah draw distributes more than KD 2 million in prizes every year.

Commenting on Abbas's visit, Ahmad Al Amir, Assistant General Manager for External Communications at Gulf Bank, said: "We are delighted to congratulate this year's Al Danah Millionaire, and welcome him to the Bank. Jassim is our 14th Al Danah Millionaire, and we look forward to discovering who the winner of the new KD 1,500,000 prize will be!"

Al Danah offers several unique services to customers, including the Al Danah Deposit Only ATM card, which allows account holders to deposit money into their accounts at their convenience. Account holders can also calculate their weekly, quarterly, and yearly chances of winning the draws through the 'Al Danah Chances' calculator available on the Gulf Bank

website and app. To take part in the upcoming Al Danah quarterly and yearly draws, customers must meet the required hold period for each draw. Al Danah chances are added on a daily basis, and the more customers save and the longer they save for, the higher their chances of winning. Furthermore, loyal customers will be rewarded and have their previous year's chances transferred to the next year.

Gulf Bank encourages customers to increase their chances of winning with Al Danah by depositing more into their Gulf Bank accounts using the new ePay (Self-Pay) service, which is available on Gulf Bank's online and mobile banking services. Al Danah is Gulf Bank's flagship account, open to Kuwaiti and non-

Customers can visit one of Gulf Bank's 58 branches, transfer online, place queries through the official Gulf Bank WhatsApp service on 65805805 or call the customer contact center on 1805805 for assistance and guidance. Customers can also visit the website to find out more about Al Danah and its winners.



Photos from the event.

**British Ladies Society visits Quttainah Medical Museum**

The members of the British Ladies Society spent a very enjoyable morning at QMC touring its museum and coffee shop. The center have amazing and interest-

ing items of vintage medical equipment. Some of the pieces look very brutal and makes you wonder if people died from their injuries or the treatment they received.

**Shway appointed GM of Volkswagen Kuwait**

KUWAIT CITY, Jan 27: Behbehani Motors Company, one of the leading automotive companies in Kuwait and the exclusive dealer for Volkswagen and Porsche since 1957, is pleased to announce that Mohamad Shway has been officially appointed as the new General Manager of Volkswagen Kuwait as of January 2020.

Kuwait.



Shway

Originating from Lebanon and born in Kuwait, Shway joins Volkswagen Kuwait with a wealth of experience spanning over 17 years in the automotive industry. He had worked in various management positions at leading automotive manufacturers and joins Volkswagen Kuwait to steer the business operations and overall corporate and brand strategy after spending 17 years in the Kingdom of Saudi Arabia. His leadership skills and expertise in the region will further drive the overall strategy for the future of Volkswagen

Motors Company's substantial investment in the sale and service centres. The automotive industry, and Kuwait as a market, continues to be robust and we are looking forward to another successful decade in Kuwait.

"Volkswagen is a well-established brand in the region and will continue on delivering service excellence and strong and diverse model range, which is affordable yet features innovative technology for unparalleled customer experience."

Volkswagen Kuwait and Behbehani Motors Company continually work towards their mission of delivering the highest levels of customer satisfaction. The future of Volkswagen Kuwait holds a number of projects to unfold soon, following the inauguration of the state-of-the-art showroom, which is the world's largest modular Volkswagen showroom in the world, in addition to the substantial investment which includes the Volkswagen body shop and service centre. The appointment of the new general manager is another step to further drive the success of Volkswagen Kuwait.

KUWAIT CITY, Jan 27: "What better way to begin 2020 than with this amazing win from Alshaya's PRIVILEGES CLUB," exclaimed one of the nine PRIVILEGES CLUB members who won a prize in Alshaya's latest PRIVILEGES CLUB Super Draw that totaled more than KD 60,000.

One lucky winner walked away with KD 15,000 in 2019's second half yearly Super Draw, with three people winning KD 7,500 each and five winners receiving KD 5,000 each, all payable in Alshaya Gift Cards. In addition, the December Monthly Draw saw 20 Privileges Club members win prizes worth KD 11,000 in total. Names of all winners can be found at www.alshaya.com/privileges-club.

Along with Kuwait, the PRIVILEGES CLUB rewards members across UAE, Qatar, Oman and Bahrain through prize draws, and keeps them up to date with great offers from Al-



shaya. For every KD5 spent at any of Alshaya's stores, cafes and restaurants, members earn an entry into the monthly prize draw. The Super Draw, held every six months, is open to members who spend more than KD 1,000 in the previous six months. PRIVILEGES CLUB members earn entries when they spend at any of Al-

shaya's shopping, dining and leisure brands including H&M, Mothercare, Debenhams, Victoria's Secret, Harvey Nichols, M.A.C., Bath & Body Works, P.F. Chang's, The Cheesecake Factory, Boots, Pottery Barn and KidZania. With nearly 90 brands to choose from there are plenty of opportunities to collect prize draw entries.

Starbucks customers in Kuwait who are members of My Starbucks Rewards (MSR), can earn entries into the prize draws if their MSR registered phone number is the same as their PRIVILEGES CLUB number.

The next Super Draw winners will be announced in July 2020, based on spending in the next six months of 2020.

Details of all Alshaya's brands, plus monthly and quarterly winners, are published on the PRIVILEGES CLUB app and on www.alshaya.com/Privilegesclub.